



Pet Policy

Allowed:

- Only pets up to 7 kg / 15.5 lbs.
- A refundable pet deposit of €150 may be required upon check-in
- One pet per room, in designated pet-friendly rooms only
- Pets must be declared prior to check-in
- Certified service animals are welcome and exempt from weight or area limitations, in accordance with applicable laws

Requirements:

- Valid vaccination certificate (including anti-rabies) must be presented at check-in
- Pets must be:
 - Clean, well-groomed, and free of fleas or ticks
 - Not in heat
 - Must be in good health at least 72 hours prior to check-in
- Must wear a collar and ID tag at all times
- Must always be on a leash or in a carrier when outside the room
- In case the pet falls sick during the stay, the guest has a duty to inform the reception.

Housekeeping:

- Rooms will only be serviced if the pet is not inside or is in a crate while guest is also in the room.
- When pet is left unattended in the room, use the door sign:

-Do not disturb, Housekeeping will not enter the room.

- If no sign is displayed and the pet escapes, the hotel is not liable, guest is fully liable

Restrictions:

- Pets are not allowed in:
 - Indoor Restaurants
 - Massage room
 - Other non-designated guest rooms
- Pets may access the lobby

In-room Amenities:

- Includes pet bed, water bowl, feeder, mat, and waste bin
- Items must remain in the room; lost or damaged items may be charged

Responsibility & Damages:

- Guests must:
 - Clean up after their pet immediately
 - Keep all areas sanitary
 - Pay for any damages caused (e.g. bedding, carpet, furniture, pest control)
- Hotel may inspect room and charge for repairs or lost revenue if needed

Behavior:

- Guests must address any noise or disruption caused by their pet
- Aggressive or disruptive pets may be asked to leave
- Full liability rests with the guest for injury or damages caused by their pet

Notes:

- Hotel reserves the right to amend this policy at any time without prior notice
- Non-compliance may result in termination of stay.

Guest Acknowledgment

I have read, understood, and agree to abide by the above **Pet Policy**. I acknowledge full responsibility for my pet during my stay and accept any charges related to damage or policy violations.

Guest Signature: _____
Date: _____