



SUSTAINABLE DEVELOPMENT.....

Sustainable development is defined as the development that meets the needs of the present without compromising the ability of future generations to meet their own needs.

Sustainable development has three dimensions: economic, environmental and social.

THREE DIMENSIONS OF SUSTAINABILITY

Integration of the economic, social and environmental dimensions is key to achieving sustainable development.

- Environmental sustainability

To live with true environmental sustainability, we ensure that we consume our natural resources such as energy fuels, land, water, etc. at a sustainable rate.

- Social sustainability:

Social sustainability is the ability of society, or any social system, to persistently achieve a good social well being.

- Economic sustainability:

Financial sustainability requires that a business uses its resources efficiently and responsibly so that it can operate in a sustainable manner to consistently produce an operational profit.



At **Royalty Hotels & Suites** we recognize the impact our business can have on the environment, and we are committed to ensure environmental sustainability. We comply with environmental regulations and use environmentally friendly business practices. We believe we can make a difference to our environment by making small changes. At the recent building reconstruction, which was built in 1935, we made sure to use programs and tools to save energy as well as energy-efficient appliances.

We commit:

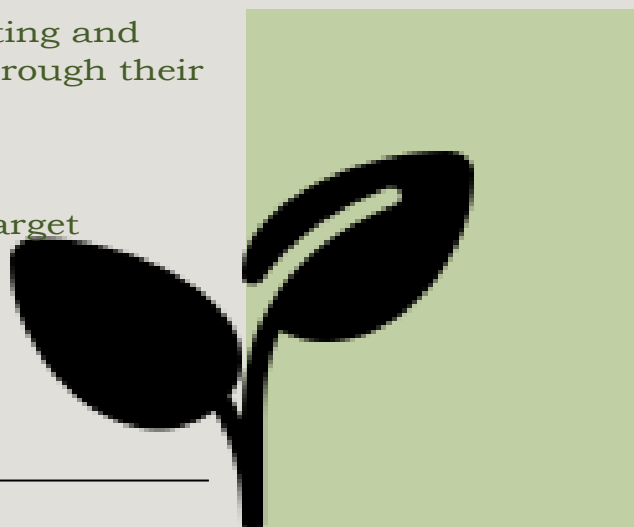
- To operate in accordance with all relevant environmental legislation.
- To continuous improvement in environmental performance by striving to measure our environmental impact by setting goals to reduce that impact.
- To increase the level of awareness of all stakeholders (customers, staff, suppliers, local community partners, etc.) on environmental issues.
- To perform frequent Environmental measurements (energy and water consumption) and to carry out regular environmental inspections.
- To continuously educate all our staff on our Environmental Program, enabling them to contribute and participate.
- To develop innovative solutions regarding energy resources by reducing emissions and taking measures to protect the climate, using local, natural, raw materials and recycled products.
- To support national and international environmental organisations (NGOs - Non-Governmental Organisations).
- To integrate environmental aspects into the design of new our buildings and our new renovation projects.

The Management Representative is committed to providing all necessary means for the proper functioning and continuous improvement of the Environmental Programme.

The Sustainability Management System Manager is responsible for ensuring that environmental initiatives are implemented, that the Environmental Program is operating properly and that the policy is communicated to all staff and customers.

Hotel staff is responsible for promoting, supporting and implementing the Environmental Programme through their daily work.

As part of this commitment, in 2024 we set a target to reduce greenhouse gas emissions from energy, water, waste and biodiversity by the end of 2026.





1. ENVIRONMENTAL SUSTAINABILITY

Energy

Target: To reduce energy consumption and increase energy efficiency.

Actions:

- Replacement of old appliances with energy efficient ones (LED lamps, energy efficiency class).
- Installation of smart lighting (in the room areas and in some common areas) and air conditioning systems to turn off when not in use.
- Staff training to be mindful of energy use and proper use of electrical equipment in rooms and common areas
- Informing customers on changing towels and sheets when required policy
- Staff training to unplug the electrical appliances (e.g. coffee machine from the socket) when cleaning the rooms.
- All equipment and machinery (refrigerators, air conditioners, etc.) are properly and regularly maintained (maintenance list).

Water

Target: Reduction of water consumption and efficient management.

Actions:

- Installation of water-efficient appliances (e.g., low-flow water pumps, low-flow showers, dual-flush toilets).
- Educate staff and inform visitors about the importance of water conservation.
- Training of staff on proper water management
- Outsourcing laundry of linen
- Correct maintenance of the Jacuzzi
- Checking for leaks

Waste

Target: Reduce, recycle and reuse waste.

Actions:

- Implementation of recycling schemes for paper, plastic, glass and batteries.
- Reduction of plastic use (e.g., stop using plastic straws and bottles) and replacement with wooden products or other recyclable material.
- Staff and visitors' education on recycling and proper waste management.
- Informing guests about environmental issues and the recycling program implemented at the hotel
- Use of electronic systems instead of paper for business purposes (where feasible)
- Implementation of the F.I.F.O. method in the warehouse
- Minimization of single-use products
- Use of environmentally friendly soap, shampoo, toiletries etc. in the bathrooms of rooms
- Reduction in the use of single-use plastic bags
- Cooperation with an external partner to manage food waste

Use of chemicals

Target: Use good environmentally friendly practices in the use of chemicals and cleaning products

Actions:

- The cleaning agents and disinfectants used by the hotel are biodegradable, environmentally friendly according to the European regulation.
- The cleaning products are environmentally friendly, friendly and environmentally friendly, according to European standards.
- Safe storage of these according to international and national standards
- Staff training on the correct use of chemicals
- Necessary equipment for users (when required)
- Existence and notification instructions for emergency situations
- Service reporting and supplier/partner control when hazardous substances are used

Biodiversity

We encourage you to help us achieve our sustainability goals.

Target: Protect and enhance local biodiversity.

Actions:

- Creation of gardens with local plants to promote biodiversity. The hotel plans to place wildflowers in the roof garden to attract bees and butterflies
- Staff training on the importance of local flora and fauna.

2. SOCIAL SUSTAINABILITY



Supporting the local community

Target: Contribution to the local economy and society.

Actions:

- Promotion of local products (e.g. local and Greek products).
- Our aim is to work with local producers and businesses (e.g. restaurants, tourist shops).
- Creating jobs for the local community with decent working conditions.

Respect and equality

Target: Create equal opportunities for all visitors and staff.

Actions:

- Implementation of a non-discrimination policy
- We have a policy to always report suspected cases of child exploitation and abuse to the police
- Staff are trained to respect, manage and to collaborate with anyone from any culture no matter the cultural differences.

3. ECONOMIC VIABILITY

Resource and Cost Management

Target: Improve efficiency and reduce operating costs.

Actions:

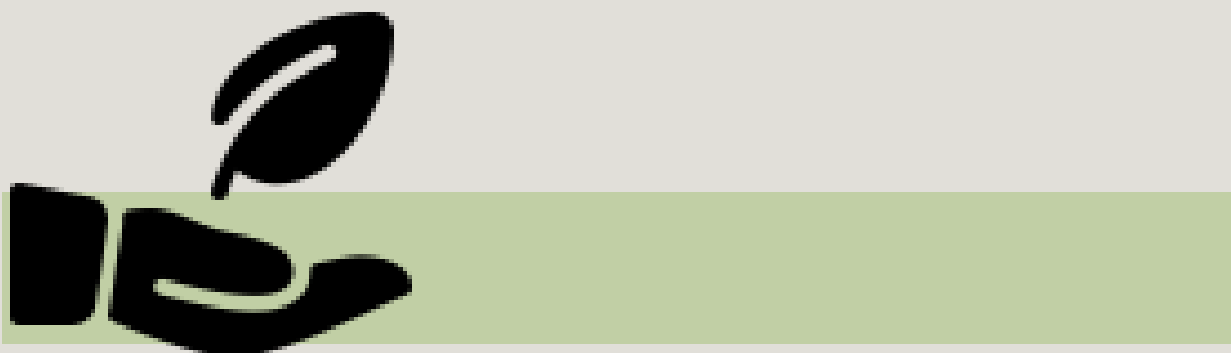
- There is Ongoing monitoring and improvement of operating costs through cost analysis (e.g., energy, water, waste).
- Use of financial tools to manage sustainability (e.g. sustainability certificates)
- Investing in sustainable practices and products that can reduce long-term costs.

Transparency and accountability

Target: Ensure transparency and trust with customers, staff and partners.

Actions:

- Compliance with international standards and certifications (e.g. Travelife).
- We have developed and maintain a system to monitor and evaluate sustainability actions.



4. EDUCATION AND AWARENESS RAISING

Target: Staff and visitors education on the principles of sustainability.

Actions:

- Create educational programs for staff on environmental stewardship and social responsibility.
- Educate visitors through digital platforms on the importance of sustainability.



5. EVALUATION AND IMPROVEMENT

Target: continuous evaluation and improvement of sustainability actions.

Actions:

- We have established sustainability targets and regular monitoring of progress is carried out.
- Collect feedback from visitors and staff on sustainability actions.
- We carry out an annual evaluation of sustainability initiatives and review the action plan

Dear visitors, partners, staff and stakeholders,

It is with great pleasure that we invite you to join us on our important sustainability journey, supporting our efforts to achieve our goals and commitments. Through the full integration of Travelife into our operations, we seek to enhance sustainability in our sector by reducing our environmental footprint, promoting social responsibility and fostering ethical business practices.

To achieve our goals, it is critical that we work with all of you, as your support at every stage of the process will form the basis for our sustainable growth. Your actions can make a decisive contribution to the implementation of our actions, as well as to the development and strengthening of our shared commitment to a greener and more responsible tourism sector.

We believe that, through this partnership, we can create a more sustainable and responsible future for tourism and local communities, while ensuring the quality of the services we offer and the satisfaction of our customers.

Sincerely,

Management

Royalty Hotels & Suites