



SEACRETE HOTELS

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Respecting our environment
& committed to Sustainability

Kiani Beach
RESORT

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At SeaCrete Hotels

We have a fundamental responsibility in providing ethical services that respect our environment, fellow citizens & our local community as a whole.



Through our policies we are committed to:

- Protecting the Environment
- Safeguarding Human Rights & Employees Rights
 - Ensuring Health & Safety
 - Focusing on Quality
- Supporting Local Community
 - Protecting Children





Sustainability Report 2021-2022

May 2023

Αν επιθυμείτε να λάβετε την παρούσα έκθεση αειφορίας στα Ελληνικά,
μπορείτε να μας στείλετε ένα e-mail στο reservations@kianibeach.com
ή να μας τηλεφωνήσετε στο 28250 32300



Location of the hotel

SeaCrete introduces the all-inclusive **Kiani Beach Resort**, a beachfront accommodation in the picturesque area of Kalyves in Chania, Crete. With an exceptional sea view, the hotel offers a holiday haven of relaxation and peacefulness. Against the mesmerizing backdrop of lush low-lying hills, our hotel brilliantly combines unique architecture with the great range of upscale facilities and spacious accommodation options, which along with the attentive service create the ultimate setting for an unforgettable family holiday or a romantic get-away on the dazzling island of Crete.



Summary of Sustainability Policies

ENVIRONMENTAL POLICY

At **Kiani Beach Resort** we are fully aware of our responsibilities concerning the preservation of the natural resources of Crete and of our planet in general. In this context we apply an integrated Environmental Management System in accordance with the TRAVELIFE standard, for the purpose of protecting the natural environment via the reduction of any harmful impacts caused by the operation of our hotels.

LOCAL COMMUNITY POLICY

Kiani Beach Resort plays an important role in supporting the local community as well as preserving its cultural heritage. We believe that by having a positive influence on the local economy and simultaneously respecting the needs of the locals, we can achieve an enriched travel experience for our hotel guests. Moreover, the majority of our personnel comprise a part of the local community as well.

HUMAN RIGHTS AND EMPLOYEES' POLICY

At **Kiani Beach Resort**, we respect all human rights and defend them as set out in the 1948 Universal Declaration of Human Rights by the General Assembly of the United Nations.

HEALTH AND SAFETY POLICY

At **Kiani Beach Resort**, we focus on ensuring the health and safety of our guests, employees and generally anyone who might be affected by the activities carried out by our hotels.



QUALITY POLICY

At **Kiani Beach Resort** we value our guests and provide them with high-level accommodation and leisure services, not only to fulfill their expectations but also to go beyond them. Since 1995, we are committed to the continuous improvement of our services by implementing a Quality Management System in order to continuously measure our performance and achieve a higher satisfaction of our guests.

CHILDREN RIGHTS POLICY

At **Kiani Beach Resort**, we are sensitive to issues relating to the safety and safeguarding of children (people under 18 years of age) as set out in the United Nations Convention on the Rights of the Child. Recognizing our pivotal role concerning the punctual detection of any kind of child exploitation and abuse, we are committed to providing a safe and enjoyable environment for all children within the jurisdiction of our hotels.



Energy Use

Energy use is a considerable operating cost and a major source of GHG emissions, which are responsible for human induced climate change. For this reason, we make a great effort to reduce our energy consumption, particularly in the areas where fossil fuels are still in use.

Measures taken so far:

- 90% of light bulbs have been replaced with LED
- Light & motion sensors are used to control lighting
- Production of DHW by heat pumps in combination with a heat recovery system from the main A/C unit
- All new equipment must be rated A+ or above
- Staff training and awareness



13 CLIMATE ACTION



7 AFFORDABLE AND CLEAN ENERGY



Energy Management



Sources and uses of energy

- ✓ Electricity (air conditioning, cooking/refrigeration, machinery, hot water)
- ✓ Gas (cooking)
- ✓ Thermal solar (water heaters)

Energy consumption	2021	2022	Target for 2023
Consumption/guest night (kWh)	11.15	13.54	2% reduction
GHG emissions/guest night (kgCO ₂ e)	4.51	5.48	2% reduction

Energy consumption monitoring on a monthly basis

* Target for 2023 is to reduce all consumptions by 2%

Measures taken so far:

- ✓ 90% of light bulbs have been replaced with LED
- ✓ Light & motion sensors are used to control lighting
- ✓ Production of DHW by heat pumps in combination with a heat recovery system from the main A/C unit
- ✓ All new equipment must be rated A+ or above
- ✓ Staff training and awareness

Energy savings measures for 2023:

- ✓ Improving staff awareness by placing relevant signage in staff areas
- ✓ Increasing guests' awareness through signs & guidelines

Water Use

Water is a vital resource for humans and the natural environment and must be consumed responsibly. For this reason, we make a great effort to reduce our water consumption, particularly in the areas of high use, such as the swimming pools and the gardens.

Measures taken so far:

- Low flush cisterns
- Irrigation with timers after midnight
- Linen and towel policies
- Staff training and guest awareness

6 CLEAN WATER
AND SANITATION



15 LIFE
ON LAND



Water Management

			
Sources and uses of water			
✓ Fully licensed municipal water for all uses ✓ Quality monitoring (as per relevant legislation) ✓ Wastewater is connected to the public sewer			
Water consumption	2021	2022	Target for 2023
Consumption/guest night (m ³)	0.18	0.19	Reduction by 2%
Water consumption monitoring on a monthly basis			

Measures taken so far:

- ✓ Monitoring for leaks on a regular basis and checking water flow in several guest rooms every week.
- ✓ Low flush cisterns
- ✓ Irrigation of green areas with timers after midnight
- ✓ Linen and towel policies
- ✓ Staff training and guest awareness

Water savings measures for 2023:

- ✓ Increasing guest awareness through signs, guidelines and notifications in every room.
- ✓ Check the water flow and reduce it to limits that are accepted by Travelife

Use of Chemicals

Chemicals are generally very damaging to the natural environment and harmful to the local flora/fauna and even humans. For this reason, we closely monitor their usage and try to limit the quantities consumed to the absolute minimum in all relevant areas, i.e. Kitchen, Housekeeping, Laundries, Swimming pool, Gardens.

Measures taken so far:

- All chemicals are procured from **reputable suppliers** and are accompanied by their respective MSDs
- The amount of chemicals used is controlled by **automatic dosing units**
- Closely **monitoring** the use of chlorine, refrigerants and fertilizers
- Staff training and guest **awareness**



15 LIFE ON LAND



14 LIFE BELOW WATER



Chemicals Management

Kiani Beach Resort does not include any laundry facilities, thus chemicals procured concern only the house-keeping, kitchen and maintenance departments.

			
Maintenance chemicals consumption	2021	2022	Target for 2023
Consumption/guest night (kg or L)	0.22	0.20	2% reduction
House-keeping and kitchen chemicals consumption	2021	2022	Target for 2023
Consumption/guest night (kg or L)	0.13	0.07	2% reduction

* Target for 2023 is to reduce chemicals by 2%

Measures taken so far:

- ✓ All chemicals are procured from reputable suppliers and are accompanied by their respective MSDS
- ✓ The amount of chemicals used is controlled by automatic dosing units
- ✓ Closely monitoring the use of chlorine, refrigerants, and fertilizers
- ✓ Staff training and guest awareness

Reduction measures for 2023

- ✓ Improving towel policy.
- ✓ Eliminate the use of chlorine by 2023
- ✓ Use 100% organic fertilizers and pesticides in the gardens by 2023
- ✓ Reduce the consumption of detergents by 15% until 2023

Waste

Waste management and disposal has become a critical element for our efficient operation and performance. For this reason, we make a great effort to increase recycling and reduce the amount of waste disposed to landfill.

Measures taken so far:

- Plastic, paper & cartons, glass, metal, batteries, cooked oil, light bulbs and other used electric/electronic equipment are already recycled and disposed of properly.
- Installation of water fountains in the Gym to reduce the amount of plastic bottles
- Installation of recycle bins in guest areas
- Staff training and guest awareness



Waste Management

Kiani Beach Resort operates 2 restaurants and bars. As a result, the quantity of waste produced on-site is around 2,2kg/guest night (including landfill), which is fairly close to the respective average in the hospitality sector.

*In 2022 860 kg of edible oil and fat (EWC 20 01 25) was recycled for Kiani Beach Resort and Kalyves Beach Hotel.

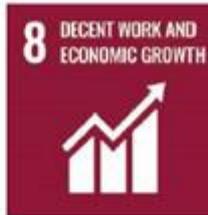
*Data on the recycling of materials such as plastics, paper, glass, cans do not exist as management/recycling is done through the competent municipality.

Measures taken so far:

- ✓ Plastic, paper & cartons, glass, metal, batteries, cooked oil, light bulbs and other used electric/electronic equipment are already recycled and disposed of properly.
- ✓ Installation of water fountains in the Gym to reduce the amount of plastic bottles
- ✓ Installation of recycle bins in guest areas
- ✓ Staff training and guest awareness

Waste reduction measures for 2023:

- ✓ Staff training on recycling
- ✓ Measure the total amount of waste
- ✓ Elimination of single-use plastics
- ✓ Improving of procurement practices
- ✓ Upscaling recycling
- ✓ Composting of all organic waste



Local Community

Maintaining good and mutual beneficial relationships with the local community is fundamental. As the travel experience of our guests is greatly enriched by the unique characteristics of the surrounding environment and its inhabitants, we need to support and work closely with the local community.

Measures taken so far:

- More than **65%** of our employees live in the nearby area
- Procurement of goods and services **locally**
- Support local charities and organizations with money and goods **donations**

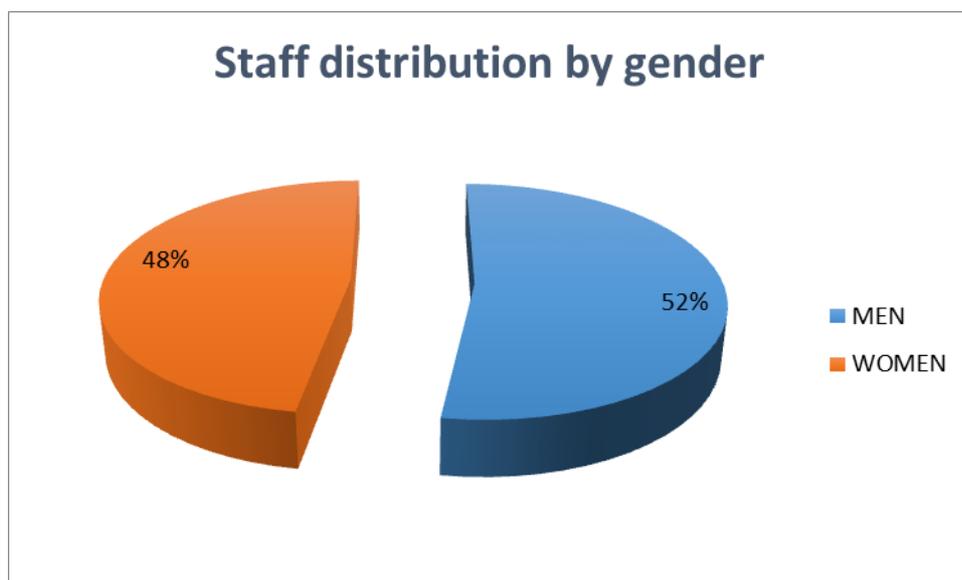


Local Community and Staff support

At **Kiani Beach Resort**, we provide information and suggest to our guests about the island and its points of interest. Among other things, guests support a local animal shelter for stray cats and dogs, by offering small money donations (a respective box is placed by the reception).

In addition, the management is a stable and constant supporter of the local community by contributing directly to various events and activities and indirectly as an employer and buyer of goods and services.

At **Kiani Beach Resort and Kalyves Beach Hotel**, we employed about 347 people in 2022, with over 36% of them being locals.



✓ Moreover, 4 out of 10 of our **middle and upper management** positions are filled by women

✓ In 2022 our staff received 80 hours of **training**

Tell us what you think...

Please, don't forget to provide feedback regarding your stay and our sustainability efforts, using the relevant printed forms in your rooms or by e-mail through our website. We need your comments and suggestions in order to improve the services we offer to our guests and the positive impacts to the environment and the local community, while minimizing the negative ones.

Scan the QR to view all our sustainability policies.





At SeaCrete Hotels we have a responsibility

We care for the safety and welfare of our employees, guests and the unique surroundings in which we are situated in.

Responsibly, ethically, and with care.

