

## **Allergen Information**

IF YOU HAVE A SEVER FOOD ALLERGY OR INTOLERANCE, PLEASE INFORM ONE OF OUR RECEPTION STAFF UPON ARRIVAL SO THAT WE ARE ABLE TO NOTIFY OUR CHEFS.

At Kalyves Beach Hotel our kitchen teams at our buffet restaurant work hard to ensure that the ingredient information on our menus is accurate. As a sustainable hotel, our teams prepare fresh meals daily using ingredients from locally sourced producers and we offer a general all-inclusive buffet that has to cater for all our guests. In the instances of sever food allergens or intolerance our chefs will try (where feasible), to advise you regarding the best possible choices available at breakfast, lunch and dinner or will take reasonable steps to offer alternatives, particularly when notified before-hand.

We cannot however guarantee a completely allergen-free environment regarding meals or snacks at all times. Whilst we have taken all reasonable steps to ensure that our allergy data is accurate, our kitchens do use allergenic ingredients and we do not have specific allergen free zones, therefore, there is a possibility that allergen traces may be found in any of our dishes. Thus we cannot always guarantee that your meals can be 100% free from any allergenic ingredient you may be intolerant too or that all of your dietary requirements regarding severe allergens can be met throughout the duration of your stay. If you suffer from severe sensitive trace reactions for any food-related allergen, please be aware that we are unable to guarantee full suitability. Our chefs, are also unable to cater for separately cooked meals on a one-on-one basis for individual guests based on their dietary allergen requirements.

We thank you for your understanding and please feel free to email us directly if you have any further questions.







