

Coral Sea Imperial-Sensatori Sustainability Annual Progress Report 2025





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Sustainability Strategy

Our Sustainability Strategy is the foundation of our long-term vision and mission. It sets clear goals for both the near and distant future, helping us navigate risks and unlock new opportunities that strengthen our competitive edge and contribute meaningfully to global sustainability efforts.

We've designed our strategy to be:

Fixable & forward-thinking, allowing us to respond effectively to changing circumstances.

Centered on stakeholder needs, ensuring their voices shape our path forward.

Built on our core values, reinforcing our commitment to sustainable growth.

Core Focus Areas :-

- Environmental Responsibility
- Social Impact
- Strong Governance
- Measuring Success

Our KPI's and Action Plans allow us to monitor progress, drive improvement, and stay aligned with our goals. A solid governance framework supports these efforts, ensuring that sustainability remains a top priority at every level of the company.



Sustainability Commitment



Environment

We aim for industry-leading environmental practices through cutting-edge energy efficiency, innovative waste reduction, and sustainable resource management.



Society

We focus on elevating employee well-being, supporting communities,, while also addressing labor practices, diversity, and health and safety.



Governance

Our governance aim is to uphold integrity while focusing on customer satisfaction and managing risk.

Implementation of Environmental Policies

Our ambition is to rigorously apply sustainability policies and adopt circular economy strategies to reduce waste and enhance resource efficiency.

Energy Management

We are committed to leading in climate action by actively managing our energy use and reducing emissions, with the goal of achieving significant carbon reductions across all operations.

Water Management

We are dedicated to sustainable water management through innovative practices that reduce usage and protect local sources.

Waste Management

Our goal is to minimize waste by optimizing recycling processes and resource use and minimizing single-use plastics throughout our hotels

Labor Practices / Employee Motivation and Engagement

We foster a motivated and engaged workforce by cultivating a supportive work environment that encourages innovation, collaboration, and a sense of purpose.

Diversity / Equal Opportunities

We are dedicated to building a diverse and inclusive workforce, where equal opportunities and equitable remuneration are core principles.

Health and Safety / Food Safety

The health and safety of our guests and employees are paramount. We strictly adhere to food safety standards and implement best practices across all operations.

Employee Training

We support continuous learning and professional development by providing comprehensive training programs that empower our employees to grow and thrive.

Community Impact

Through responsible tourism initiatives and active community engagement, we aim to make a meaningful and lasting positive impact on the communities we serve.

Customer Satisfaction / Service Quality

We are committed to consistently exceeding customer expectations through exceptional service quality and an unwavering focus on customer satisfaction.

Managing Risk

We maintain strong governance and risk management frameworks, upholding a zero-tolerance policy towards corruption and unethical conduct.



Environmental Impact

Our commitment to energy efficiency is evidenced by our implementation of an Energy Management System as part of our environmental management systems. Additionally, energy aspects and impacts are managed through our ISO 14001 environmental management systems and Travelife certifications. These frameworks ensure comprehensive energy management aligned with international standards.



Environmental Impact

- **Energy/ Emissions Management**

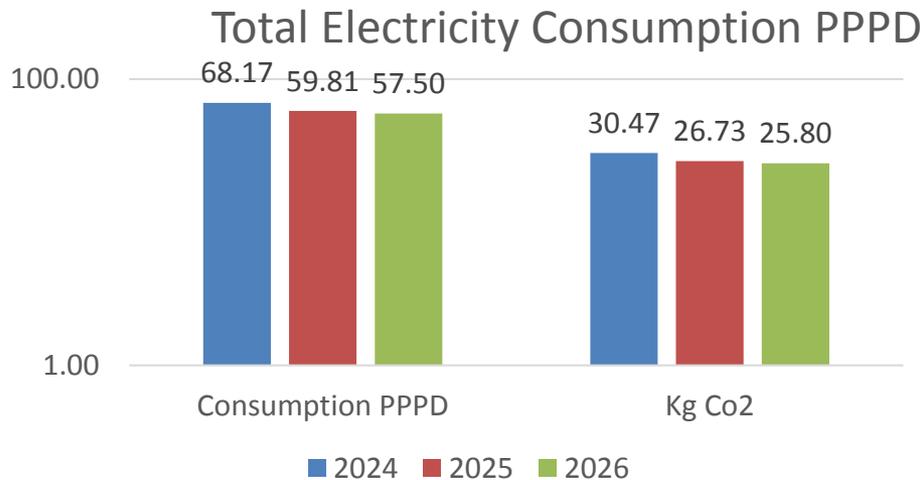
1. Electricity

According to our saving programs, such as installing photocells and timers, all pool filtration pumps are now operating on optimized schedules. These schedules are activated based on multiple operational factors and the presence of meters.

Our targets and performance trends:

From 2024 to 2025: Electricity consumption and CO₂ emissions decreased by 12%.

Target for 2026: Achieve an additional 4% reduction in both electricity consumption and CO₂ emissions, aiming to stabilize at 57.50 KWh per guest per night and 28.8 Kg CO₂ per guest per night.



Environmental Impact

- **Energy/ Emissions Management**

2. Fuel

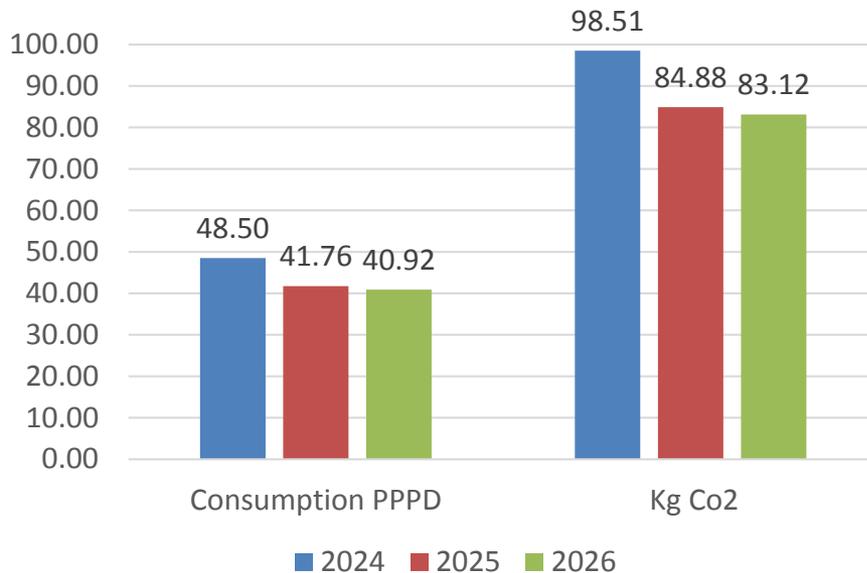
We are dedicated to reducing our fuel consumption and minimizing our carbon footprint through proactive fuel conservation initiatives. By optimizing our operations and adopting energy-efficient technologies, we aim to achieve sustainable reductions in fuel use while enhancing overall efficiency.

Our targets and performance trends:

From 2024 to 2025: Electricity consumption and CO₂ emissions decreased by 14%.

Target for 2026: Achieve an additional 2% reduction in both electricity consumption and CO₂ emissions, aiming to stabilize at 40.92 KWh per guest per night and 83.12 Kg CO₂ per guest per night

Total Fuel Consumption PPPD



Environmental Impact

- **Energy/ Emissions Management**

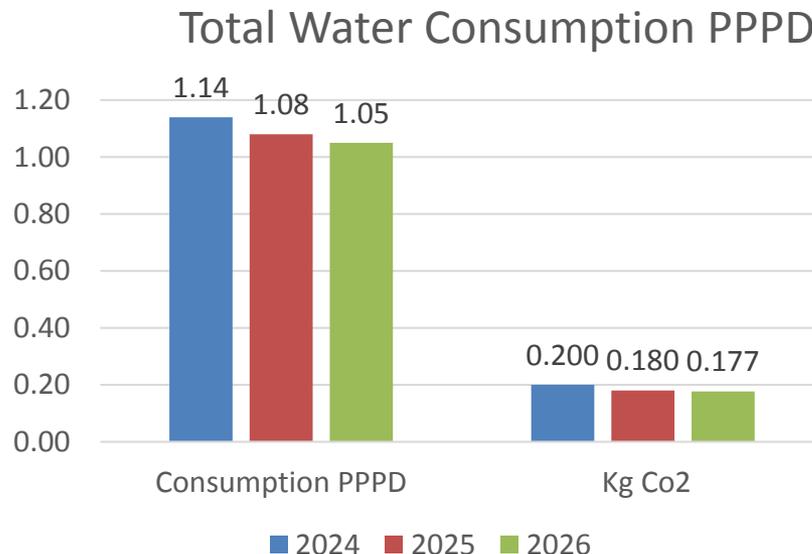
3. Water

acknowledges its role in water conservation. Efficient water management not only preserves vital natural resources but also contributes to cost reduction and enhances guest satisfaction. However, inadequate water management can lead to increased operational costs, environmental degradation, and potential strain on local water sources.

Our targets and performance trends:

From 2024 to 2025: Water consumption and CO₂ emissions decreased by 4%.

Target for 2026: Achieve an additional 3% reduction in both water consumption and CO₂ emissions, aiming to stabilize at 1.05 m³ per guest per night and 0.177 Kg CO₂ per room per night.



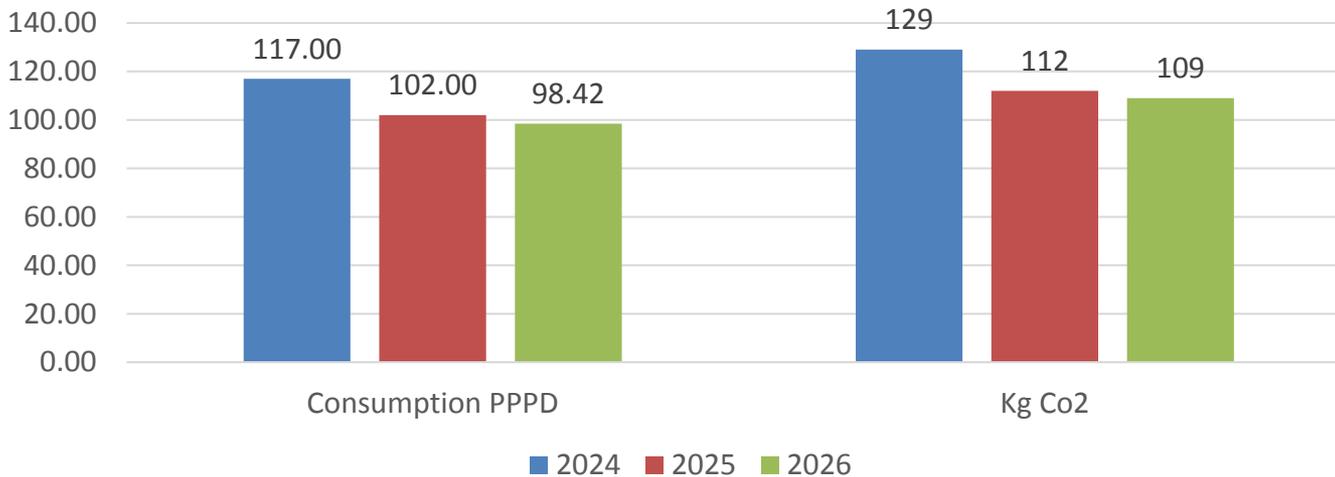
Environmental Impact

- TOTAL Energy/ Emissions Management**

To further enhance our energy efficiency performance, total Consumption PPPD decreased by 12.8% in 2025, reaching 102.0 compared to 117.0 in 2024.

In 2026, we are targeting an additional 3.5% reduction, aiming to reach 98.4, reinforcing our commitment to continuous improvement and sustainable resource management.

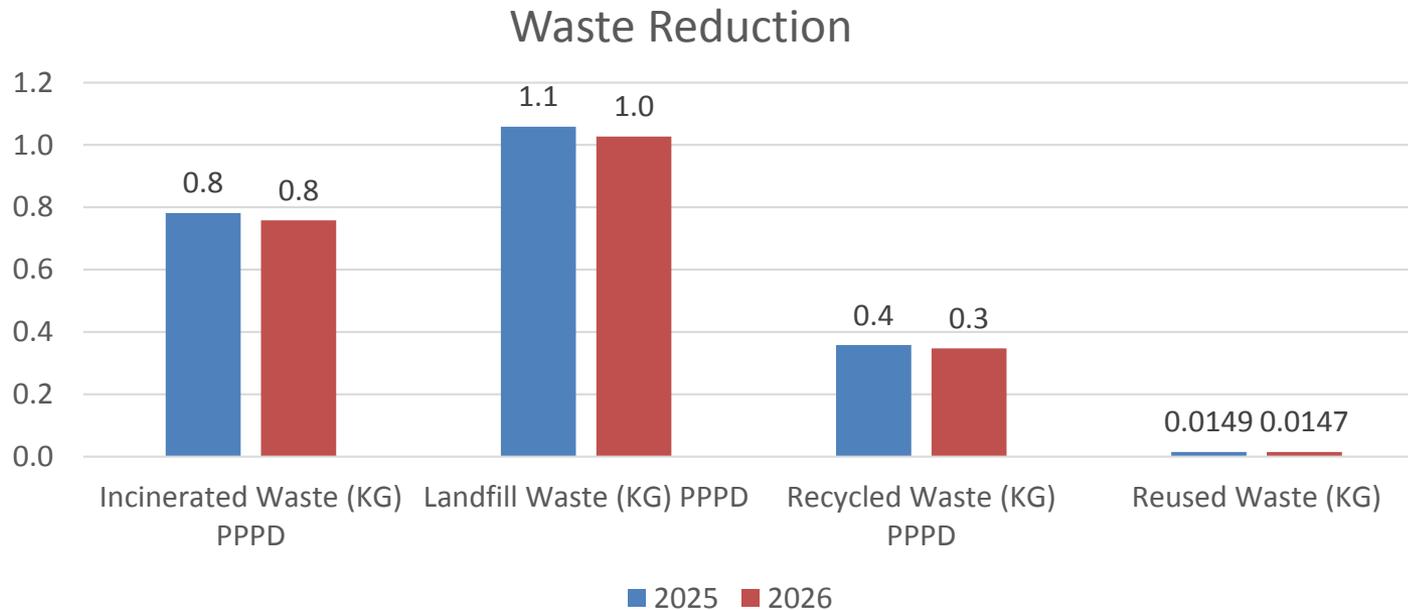
Total Energy Consumption Per Guest Night



Environmental Impact

- **Waste Management**

We are deeply committed to responsible waste management practices that minimize our environmental impact and promote sustainability. By reducing, reusing, and recycling waste, we aim to lead the hospitality industry in waste reduction efforts. Our goal is to reduce waste by 3%, creating a more sustainable and efficient hotel operation that contributes to a cleaner, healthier environment for both our guests and the communities we serve.

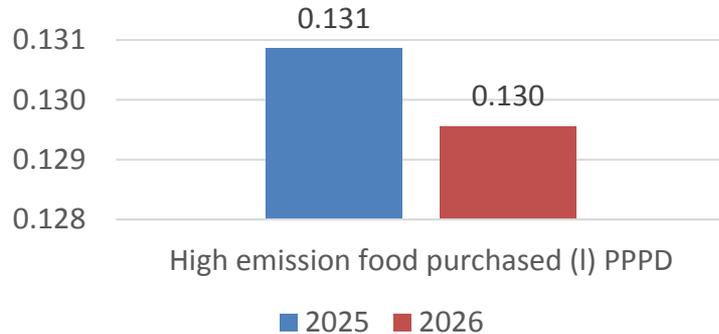


Environmental Impact

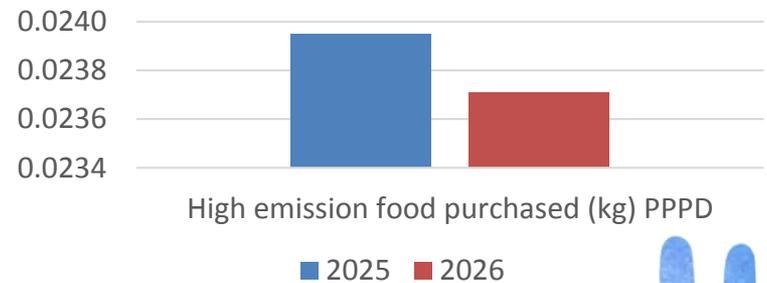
SUSTAINABLE PROCUREMENT

We are deeply committed to responsible sustainable procurement practices that minimize our environmental impact and promote sustainability.. Our goal is to create a more sustainable and efficient hotel operation, contributing to a cleaner, healthier environment for both our guests and the communities we serve. Our is to decrease the purchasing of single use plastic , high emission food , hazard substances and Used Oil by 1% in the next year

High emission food purchased (l)



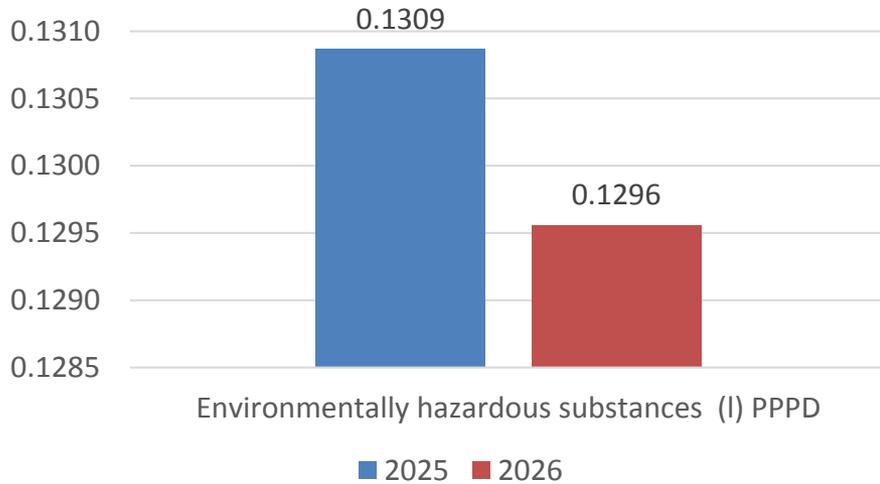
High emission food purchased (kg)



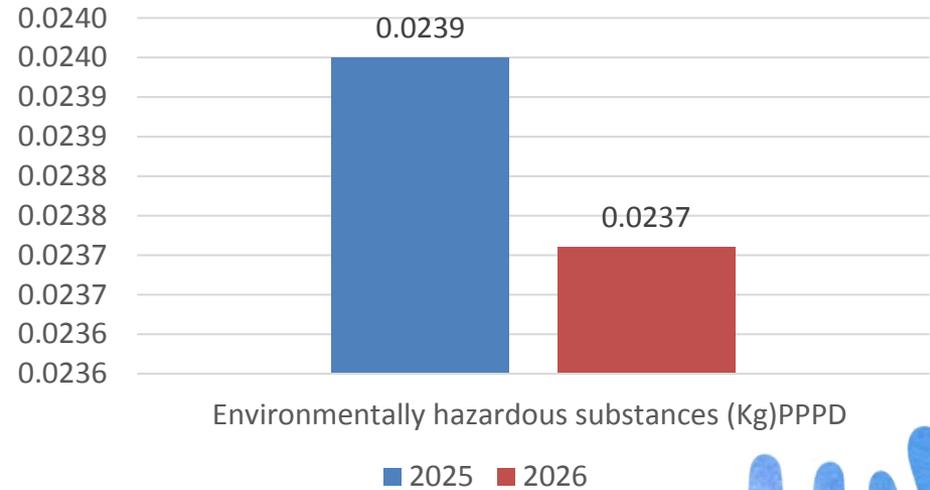
Environmental Impact

SUSTAINABLE PROCUREMENT

Environmentally hazardous substances (l)



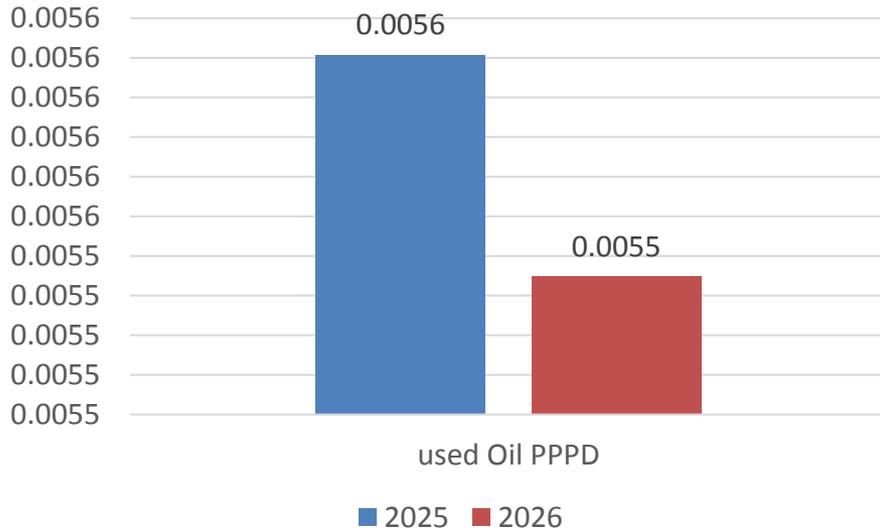
Environmentally hazardous substances (Kg)



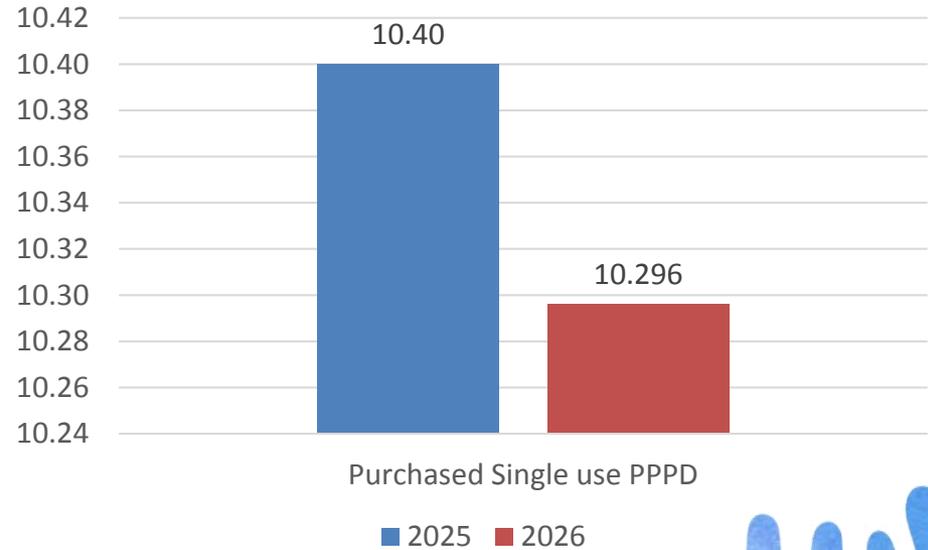
Environmental Impact

SUSTAINABLE PROCUREMENT

Used Oil (L)



Single Used Plastics



Social and Economic Impact

Engaging our Stakeholders

Our commitment to stakeholder engagement

Our commitment to stakeholder engagement is firm and informed by the coral sea standards. This approach allows us to understand and address the concerns, needs, and expectations of our diverse stakeholder groups, including clients, employees, media, public sector entities, strategic partners, and retail sector associations.

This ensures that stakeholder perspectives are continually considered and prioritized in our sustainability initiatives.

Our stakeholder engagement strategy encompasses a variety of methods, such as focus groups, workshops, meetings, conferences, committee sessions, and structured questionnaires and surveys. Each interaction deepens our understanding and enables us to align our sustainability efforts with stakeholder priorities, consistent with stakeholder engagement standards.

We firmly believe that our sustainability journey is enriched by ongoing, meaningful dialogue with our stakeholders. This dialogue is not merely a periodic exercise but a continuous, embedded process that informs our business strategies and decision-making.

Internal

we engage with employees through regular workshops to identify and priorities our most material sustainability aspects

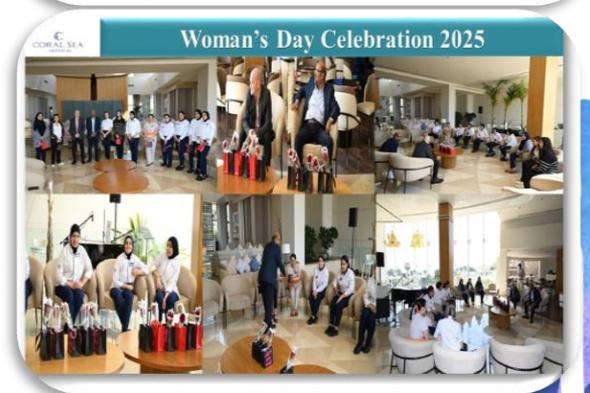
External

Externally, we encourage our guests , suppliers and tour operators to feed us back via email address and questionnaire.



Employee Motivation and Engagement

Employee Activities play a crucial role in fostering a positive work environment and enhancing staff engagement. These activities provide employees with the opportunity to step outside the regular office routine, engage in team-building activities, and experience new environments, during 2025 we have offered them



Annual Staff Party



Cleanup Day



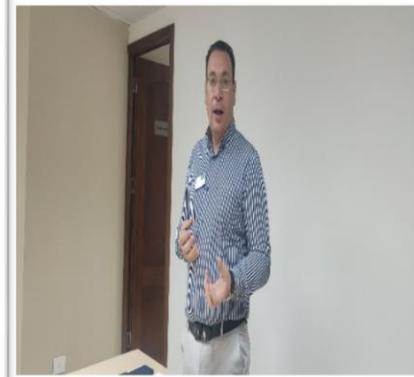
Social - Sportive- Staff Recognition



Training Courses

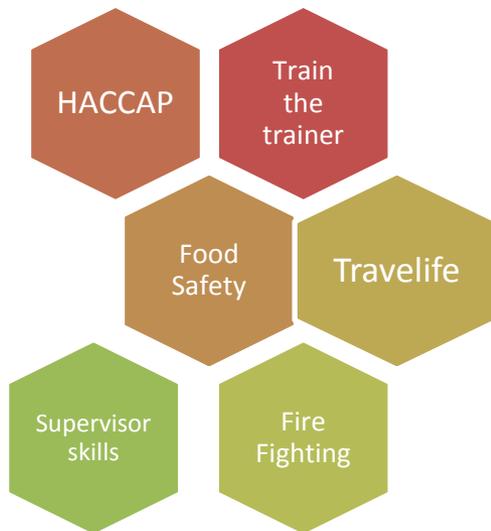


Training Courses



Employee Motivation and Engagement

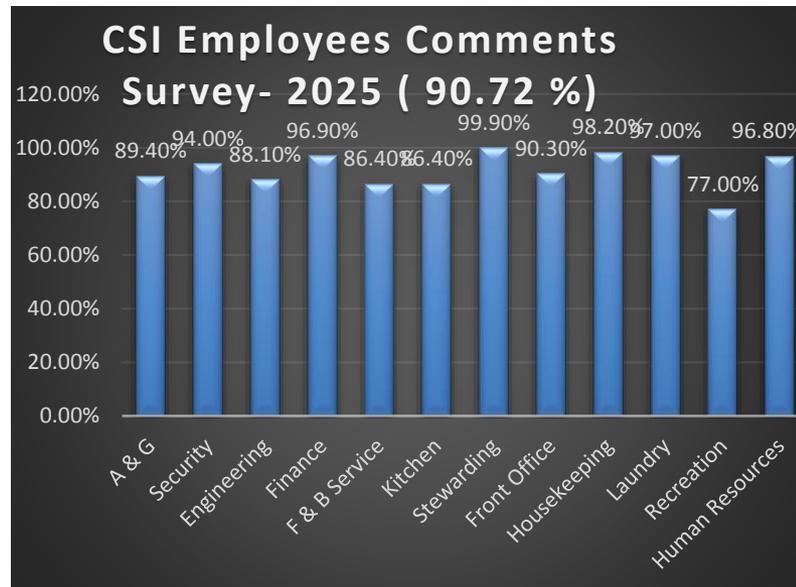
Employee Development Programs is a key component in building a motivated and productive workforce. It involves providing employees with the tools, resources, and opportunities they need to grow both professionally and personally. Development programs, such as training, workshops, and career advancement opportunities, help employees enhance their skills, gain new knowledge, and achieve their career goals. Investing in employee development not only increases individual performance but also benefits the company by improving overall productivity, innovation, and employee retention.



Employee Motivation and Engagement

Employee Satisfaction survey are a vital tool for understanding the needs, concerns, and motivations of staff members. These surveys provide valuable insights into the overall work environment, helping companies gauge how employees feel about various aspects of their job , at Coral Sea it has been done annually during the month of January 2026 as 90.72%

CSI Employees Comments Survey January 2026	
Department	%
A & G	89.40%
Security	94.00%
Engineering	88.10%
Finance	96.90%
F & B Service	86.40%
Kitchen	86.40%
Stewarding	99.90%
Front Office	90.30%
Housekeeping	98.20%
Laundry	97.00%
Recreation	77.00%
Human Resources	96.80%
Total	<u>90.72%</u>



Customer Engagement

We support and enhance environmental agenda by organizing environmental events to enhance the awareness of residents and staff



Dear Guests,

In solidarity with global efforts to secure nature and our home
Tomorrow, 22nd March, at 20:30hrs Sharm Local Time,
will be the hour at which we will #Connect2Earth.

During this hour, we will reduce the lights in the public area to the safe minimum.
We will also gather on the beach with candles to take
a group photo while enjoying refreshment drinks

Please join us and #Connect2Earth

Kind regards,
Hotel Management



Local Communities

We are committed for strengthened partnerships with local communities by increasing collaboration with small businesses and artisans.

Increased procurement from local suppliers by 70% promoting fair trade and ethical practices.

Donation for Aiady charity by 10000 L.E.

Donation to Ahbab El Mostafa Charity by beverages.

Donation Wady Mandr School by beverages.



Biodiversity and Conservation

Protection of Marine and Terrestrial Biodiversity

We follow strict guidelines to prevent damage to coral reefs, marine life, and surrounding natural habitats. Guests and staff are informed about responsible behavior in natural environments.

Underwater & Coastal Clean-Up Activities

Regular underwater and beach clean-up initiatives are organized in cooperation with staff, local diving centers, NGOs, and community partners to reduce marine pollution and protect ecosystems.

Sustainable Landscaping Practices

Native and drought-resistant plant species are prioritized to reduce water consumption and support local biodiversity. The use of chemical pesticides is minimized.



Biodiversity and Conservation

Wildlife Protection & Ethical Interaction

The property does not promote or support activities involving captive wildlife or harmful interactions with animals. Guests are encouraged to observe wildlife responsibly.

Awareness & Training

Employees receive periodic awareness training on biodiversity protection, marine conservation, and environmental responsibility and communicated to our guests through info channel.

Partnerships with Local Stakeholders

We cooperate with local authorities, environmental organizations, and suppliers to support conservation initiatives and promote biodiversity protection.

Monitoring & Continuous Improvement

Biodiversity-related actions are reviewed regularly as part of our sustainability audits, and improvements are implemented based on identified risks and opportunities.

Be Sustainable - Sii sostenibile - Будьте устойчивы - كن مستداما

 <p>Sunscreen</p> <p>Apply sunscreen at least 30 minutes before entering the water, do not use toxic sunscreen.</p> <p>Applicare la protezione solare almeno 30 minuti prima di entrare in acqua, non utilizzare creme solari tossiche.</p> <p>Нанесите солнцезащитный крем не менее чем за 30 минут до входа в воду, не используйте токсичные кремы.</p> <p>ضع واقي الشمس قبل 30 دقيقة على الأقل من دخول الماء، ولا تستخدم واقي الشمس سامة.</p>	 <p>Do not feed, or chase marine animals such as turtles, maintain a safe distance from coral reefs.</p> <p>Non dare da mangiare o inseguire animali marini come le tartarughe, mantenersi con distanza di sicurezza dalle barriere coralline.</p> <p>Не кормите и не преследуйте морских животных, всегда как черта, держитесь на безопасном расстоянии от коралловых рифов.</p> <p>لا تطعم أو تطرد الحيوانات البحرية مثل السلاحف، وحافظ على مسافة آمنة من الشعب المرجانية.</p>	 <p>Never remove shells, coral, or marine plants as souvenirs.</p> <p>Non portare mai via conchiglie, coralli o piante marine come souvenir.</p> <p>تسعة never remove shells, corals or marine plants as souvenirs.</p> <p>لا تأم أبدا بإزالة الأصداف أو المرجان أو النباتات البحرية التي تستخدمها كهدايا تذكارية.</p>										
 <p>Fishing or anchor are strictly forbidden</p> <p>È severamente vietato pescare o ancorare</p> <p>Рыбная ловля и якорный стоянка строго запрещены.</p> <p>يمنع صقاً بقاء الصيد أو الرمو على الشعب.</p>	 <p>Do not stand on or touch corals while swimming or snorkeling.</p> <p>Non toccare o calpestare i coralli mentre si nuota o si fa snorkeling.</p> <p>Не стойте на кораллах и не прикасайтесь к ним во время плавания или подводного плавания.</p> <p>لا تقف على الشعب المرجانية أو لمسها أثناء السباحة أو الغطس.</p>	 <p>Use designated snorkeling and diving areas to prevent reef damage</p> <p>Per prevenire danni alla barriera corallina, utilizzare le aree designate per lo snorkeling e le immersioni.</p> <p>Чтобы не повредить риф, используйте специально отведенные места для snorkeling и дайвинга.</p> <p>استخدم مناطق الغطس والغطس المخصصة لمنع تلف الشعب المرجانية.</p>										
 <p>Do not throw rubbish into the sea.</p> <p>Non gettare rifiuti in mare.</p> <p>Не бросайте мусор в море.</p> <p>لا ترمي القمامة في البحر.</p>	 <p>Avoid single-use plastics such as straws, bottles, and bags to reduce ocean pollution.</p> <p>Per ridurre l'inquinamento degli oceani, evita la plastica monouso, come cannucce, bottiglie e borse.</p> <p>Избегайте одноразовые пластиковые изделия, флаги или соломинки, бутылки и пакеты, чтобы уменьшить загрязнение океана.</p> <p>تجنب استخدام البعير والأكياس القابل للتدوير البلاستيك مثل الزجاجات والأكياس القابل للتدوير البلاستيك.</p>	<p>Dispose of waste properly - Smaltire correttamente i rifiuti</p> <p>تخلص من النفايات بالطريقة الصحيحة</p> <table border="1"> <tr> <td>Food Cibo Eya</td> <td>طعام</td> </tr> <tr> <td>Paper Carta Esmara</td> <td>ورق</td> </tr> <tr> <td>Plastic Plastico Plastico</td> <td>بلاستيك</td> </tr> <tr> <td>Cans Latine Basha</td> <td>علب معدن</td> </tr> <tr> <td>Glass Bicchiere Cereno</td> <td>زجاج</td> </tr> </table>	Food Cibo Eya	طعام	Paper Carta Esmara	ورق	Plastic Plastico Plastico	بلاستيك	Cans Latine Basha	علب معدن	Glass Bicchiere Cereno	زجاج
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Future Goals and Improvements - Stockholders engagement

In line with our commitment to continuous improvement, we actively engage our stakeholders to support and achieve the following sustainability goals:

Goals and improvements :

- In 2024 we set ourselves a target of reducing our greenhouse gas emissions from total energy by 21% before the end of 2030. We are pleased to report that as of 31st December 2025, we have achieved a reduction of 16%.
- In 2026 we set a target to reduce greenhouse emission of total energy consumption (Electricity, Fuel and water) by 3.5% comparing with 2025.
- Reducing Electricity Consumption in KW & carbon emission from the electricity consumption PPPD by 3.86%.
- Reducing water consumption M³ & carbon emission from the water consumption PPPD by 2.78%.
- Reducing Gas Consumption in KW & carbon emission from the gas consumption PPPD by 2%.
- Reducing the consumption of Cover Plastic (spoon & fork) by 5% (each)
- Reduce consumption of Shower Cap by 1% (each)
- Reduce consumption of Cotton Swap by 1% (each)
- Reduce the consumption of white small & black plastic bag by 1% (KG)
- Reducing the green plastic garbage bags by 1% in (Kg)
- Reduce the consumption of Plastic Roll by 1% (KG)
- Reducing the carbon emission from Beef consumption by 1% (KG) Per guest night
- Aim to reduce the Purchase of single-use water bottles by 5% in the first year.
- Reduce Employees Turnover by (1%) less than last year



Improvements:

In 2026 we are implementing a number of new initiatives throughout our operation to help us achieve our 2030 goal. We encourage our valued guests, staff and visitors to support us by following the reminders we have provided throughout the hotel about saving water and energy, as well as minimizing waste.

- Change single use plastic bottles for room amenities (Shampoo, Shower gel) with biodegradable
- Install spill containment barriers in all pump rooms to prevent potential leaks and environmental contamination.
- Create and communicate a list of threatened species in South Sinai to guests, staff, and suppliers to raise awareness and promote conservation in alignment with the Egyptian Environmental Affairs Agency (EEAA) guidelines.
- Digitize paper guest comment cards to reduce costs and align with environmental sustainability initiatives.
- To increase the local community support through sharing in donating initiatives for Sunshine Project for Orphan in Luxor
- We encourage our guests and staff in participating in the environmental events Clean up day, Earth hour, environmental day and world blood donor day .
- We encourage our guests, staff and visitors to report their own concerns about child exploitation and abuse to National Council for Childhood and Motherhood (NCCM), the official child safeguarding authority in Egypt ☎ 0225240266.
- Hotel is committed to respecting and protecting human rights. We believe that everyone should be treated fairly and with respect. As part of this commitment, we regularly train our staff about preventing discrimination.





Our Sustainability Journey

At Coral Sensatori we are committed to sustainable tourism and protecting the unique environment of Sharm El Sheikh. Over the past year, we have made strong progress in reducing our environmental impact, supporting local communities, and promoting biodiversity.

Through better energy and water management, eco-friendly guest experiences, and conservation partnerships, we continue to align with Travelife's sustainability goals. We are especially proud of our efforts in marine and desert biodiversity protection.

Looking ahead, we aim to build on these achievements with new targets and stronger community engagement. Sustainability remains at the heart of everything we do.

We thank our guests, staff, and partners for supporting our journey and look forward to making an even greater impact in the year ahead.



GM Approval
Mohamed Eryan

Report Date: 18/2/2026