

LOUIS imperial beach

SUSTAINABILITY REPORT

REPORTING PERIOD: 2025

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Date: 02/01/2026

Approved: Christakis Paraskeva



A photograph of a resort poolside area. In the foreground, a row of lounge chairs with light-colored cushions is arranged on a paved deck. Behind the chairs, several white patio umbrellas are closed. The background is filled with tall palm trees and other tropical vegetation under a clear blue sky. The pool's surface in the lower right corner reflects the sky and the surrounding landscape.

LOUIS HOTELS & RESORTS OVERVIEW

- The Louis Group is one of the leading travel, cruising and hotel groups in the Mediterranean with over 80 years of experience. As a member of the Louis Group, Louis Hotels, with over 77 years in the hospitality industry has a leading position in the hotel sector in both Cyprus and Greece with 6 hotels in Corfu, Mykonos, Crete and Rhodes and 20 hotels & villas in Paphos, Protaras, Limassol, Polis Chrysochous and Nicosia.
- Our brand values are synonymous with offering:
 - VALUE FOR MONEY HOLIDAYS
 - WARM HOSPITALITY AND A LOCAL EXPERIENCE
 - FRIENDLY SERVICE BY MULTILINGUAL STAFF.
 - CONSTANT INNOVATION
 - RESPECT FOR THE ENVIRONMENT
 - RESPECT FOR OUR GUESTS

LOUIS IMPERIAL BEACH HOTEL

Paphos, Cyprus

- At Louis Imperial Beach Hotel we are all aware of the significant environmental issues that have arisen globally the last few decades and it is of major importance to us to offer our guests a memorable experience by integrating sustainable practices and principals.



LOUIS IMPERIAL BEACH HOTEL

Paphos, Cyprus

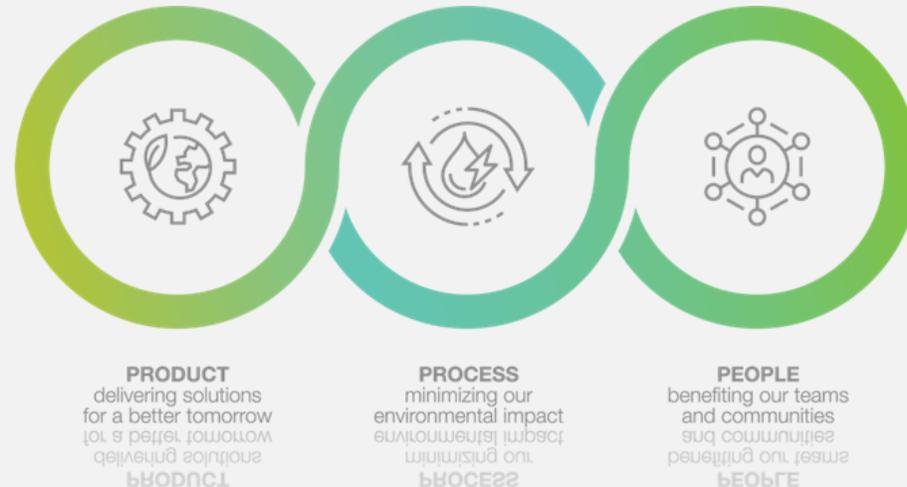
- Ideally located on the shore of the ancient port of Paphos offers the modern traveler a level of comfort and elegance. For those wishing to relax by the beach or the freshwater pool they can enjoy refreshing cocktails from the Pool Bar.
- Our sumptuous buffets aspire to take you in an absolute gastronomical journey by offering tastes that would please the most demanding customer. Louis Imperial Beach ambition is to earn your warmest smile giving you the promise to take a step ahead for you every time you come back.



LOUIS imperial beach

Our vision is to create a culture that aims for:

“A sustainable society where we can satisfy our own needs without reducing the possibilities for future generations to satisfy their needs”.



Travelife



Accommodation Sustainability

It is well understood to the Management of LOUIS IMPERIAL BEACH PAPHOS the necessity to implement a sustainable action plan that commits:

- **to create happy faces in a happy place,**
- **to minimize the environmental impact from its activities by reducing our greenhouse gas emissions and protecting and supporting biodiversity**
- **to adapt to the socio – economic fast changes and contribute to the local community,**
- **to create a fair and pleasant work environment where everyone should be treated fairly and with respect ensuring human rights of staff and guests are protected**
- **safeguard the welfare of children and young people**

For the above purposes Louis Imperial Beach is member of Cyprus Sustainable Tourism Initiative and implements the Travelife Sustainable system.



TRAVELLING RESPONSIBLY

- We all travel for different reasons and many of us would agree that one of the best things about travel is having new and unique experiences. Because people, culture, history, wildlife and scenery play such important roles in our travel experiences, protecting and supporting these things should be at the heart of every tourism and travel organization, and every traveler.

- Travelife certification helps accommodation providers put sustainability at the heart of their business. In order for our system to be truly effective and impactful we invite our guests to take some simple actions too. Please read the Responsible Guest Guide, accessible via the QR code to find out how you can help to improve the impact of your travel. You can also access the information via the link

<https://staybetterplaces.com/responsible-travel/>

RESPONSIBLE GUEST GUIDE

Simple actions you can take to support the people and places you visit



RESPONSIBLE HOSPITALITY GUIDE

Simple actions hospitality staff can take to support people and the environment

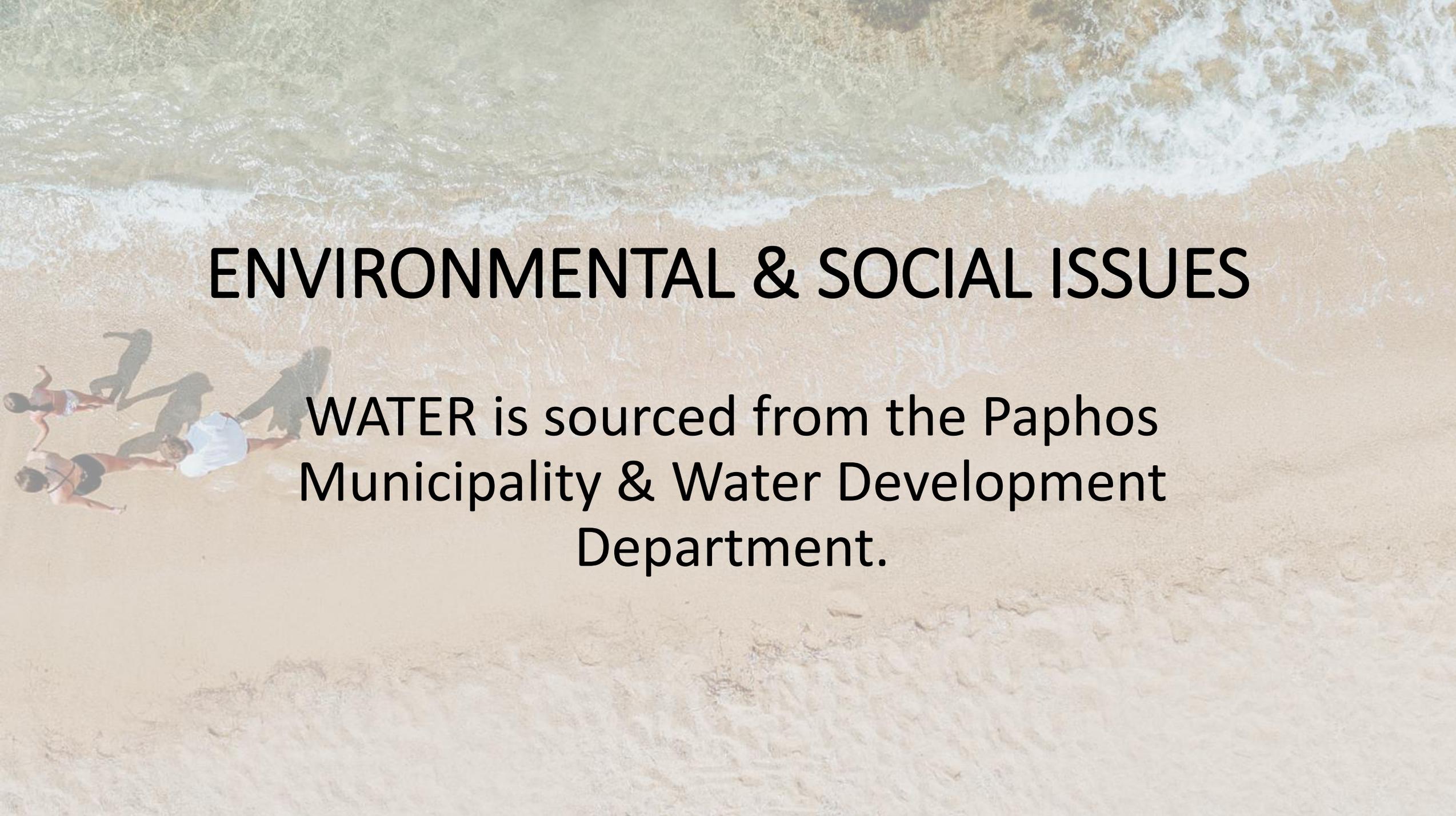


OUR SUSTAINABILITY ENVIRONMENTAL PROGRAMME



- ✓ A designated Green Team appointed to implement our sustainability policies and standards.
- ✓ Policy documents publicly available for all to see online and on-site.
- ✓ Annually recording and monitoring our progress against set timeframes.



An aerial photograph of a beach. The top half shows the ocean with white foam from waves washing onto the shore. The bottom half shows the golden sand of the beach. On the left side, three people are walking along the water's edge. Their shadows are cast on the sand. The text is overlaid on the right side of the image.

ENVIRONMENTAL & SOCIAL ISSUES

WATER is sourced from the Paphos Municipality & Water Development Department.

WATER SAVING INITIATIVES

1

All staff are frequently trained to ensure the minimum use of water and to report any leakages while carrying out their daily chores

2

Water saving system for garden irrigation is implemented with weekly irrigation program

3

Water flow restrictors installed on all taps in guest rooms and public areas

4

Daily Maintenance checks are carried out, followed up and rectified immediately on faults and leaks

6

Information cards are provided in all guest rooms for reusing towels and bed linen

5

Information is provided in guest rooms and Business Room information board, website sustainability report, staff areas notice board for water saving measures and QR code for water saving measures.

WATER QUALITY

High water quality is ensured by the following actions:

1. Microbiological pool water analysis is carried out on a monthly basis.
2. Chemical pool water analysis is carried out one a year.
3. pH and other parameters are being checked daily in all swimming pools and are regulated manually in accordance with supplier instructions.
4. Microbiological analysis of potable water.
5. Legionella analysis is carried out three a year.

Irrigation:

Our gardens are irrigated with water provided from Water Development Department.

To ensure sea water quality:

The hotel beach front is cleaned daily.

ENERGY SOURCES

ELECTRICITY

- Electricity Authority of Cyprus supplies our electricity.
- Our Maintenance Department monitors the electricity consumption daily.
- Electricity is used for refrigerators, pumps, lights and all other equipment.



LPG

- EKO is our LPG supplier.
- Our Maintenance Department monitors the LPG consumption daily.
- LPG and diesel consumptions are measured and documented.
- LPG is used for our Kitchen Department.



ENERGY SAVING INITIATIVES

- Use of Electrical Lighting System (BMS).
- All new equipment purchased is energy efficient.

1

- All light bulbs have been replaced with low energy bulbs and LED lighting which reduces electricity consumption (Lighting Control/Dimmer).

2

- Use of inverted pumps
- Implementing preventive maintenance through the annual maintenance program to reduce energy loss in all machinery
- Monthly recording of gas diesel consumption to identify wastages, and extensive consumptions

3

4

- An automatic timer switch has been installed in our outdoor areas. The timers changed depending on the month and daylight saving.

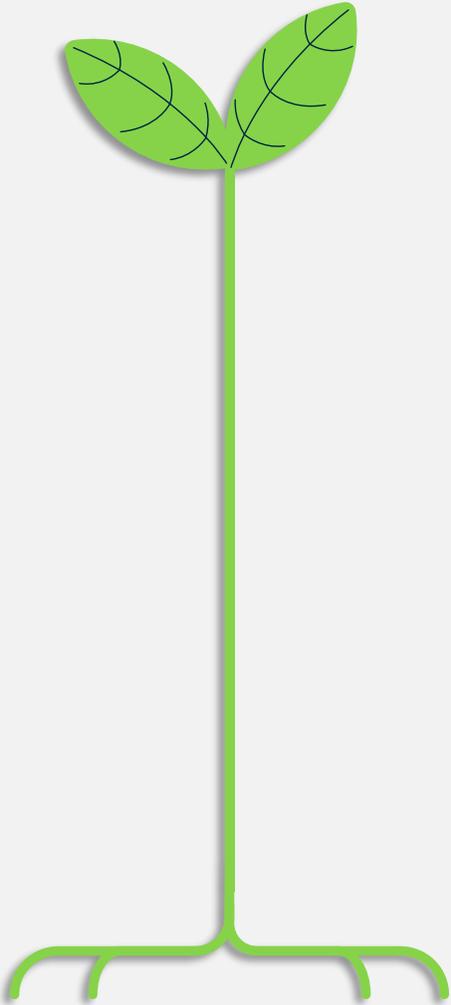
5

- Guest rooms are supplied with automatic mechanism (key) switching off lights when leaving the room. Heating & AC do not function if balcony doors are open. Monitoring and adjusting temperatures of AC/Heating in public areas.

6

- Continuous staff training on how to reduce the consumption of gas and diesel through the right use of equipment.





WASTE MANAGEMENT

The hotel is connected to the public sewage system.

Waste water is sent to the public biological plant and checked monthly by the government authorities for controlling the legal requirements for BOD and COD.

Procedures are followed to reduce the BOD and COD of the waste water by:

- Collecting cooking oil and disposing through an approved supplier.
- Vinegar is used for cleaning kettles and cutlery.

REDUCING AND MINIMISING WASTE



Recycling

- Glass
- Paper
- Cardboard
- Plastic
- Batteries
- Metal
- Lamps
- Electric devices
- Used cooked oil



Paper Reduction

- Limiting printing amounts
- Using double sided paper
- Avoiding printing in colour.
- Extensive use of emails for messaging



SUP Alternatives

- Reusable polycarbonate cups, paper straws, paper bags and wooden cutlery.
- Reusable porcelain containers for salt and pepper.



Food Waste

- Cook proportionally subject to Hotel's occupancy to avoid food waste
- Un-consumed food from our buffets are sent to staff restaurant.



Suppliers

- Making purchases through bulk wherever possible
- Evaluating and buying from suppliers who operate responsibly on reducing packaging.



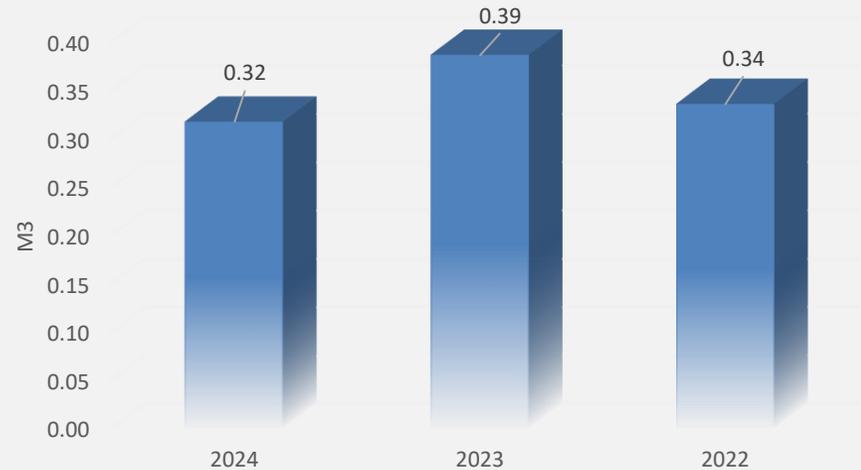
Outcome of 2025 & Objectives for 2026

Environmental Performance Comparison & Progress Analysis

WATER CONSUMPTION COMPARISON

Water Consumption	2024	2023	2022	% change 2024 vs 2023	% change 2024 vs 2022
Mains Water (m ³)	34,895.00	46,244.00	44,171.00	-24.54	-21.00
Ave. consumption per guest night (m ³)	0.32	0.39	0.34	-17.86	-5.46
Mains Water (kg CO ₂ e)	5,199.35	6,890.36	6,581.48	-24.54	-21.00
Total Water Emissions (kg CO ₂ e)	5,199.35	6,890.36	6,581.48	-24.54	-21.00

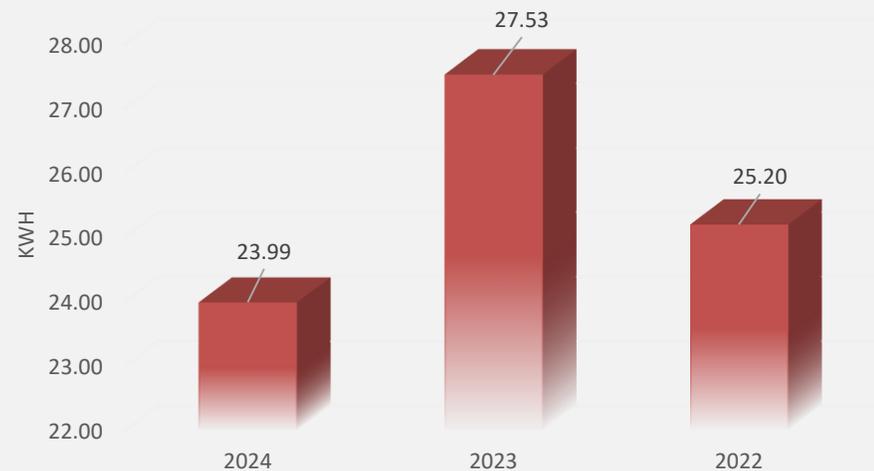
WATER CONSUMPTION PER GUEST NIGHT (M³)



ENERGY CONSUMPTION COMPARISON

Energy consumption	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Mains electricity and Gas (kWh)	1,749,150.00	2,067,070.00	1,492,806.00	-15.38	17.17
Mains Electricity (kg CO ₂ e)	1,103,474.73	1,331,825.59	1,025,856.28	-17.15	7.57
Fuels measured by weight (kWh)	0.00	0.00	0.00	0.00	0.00
Fuels measured by weight (kg CO ₂ e)	0.00	0.00	0.00	0.00	0.00
Fuels measured by liquid (kWh)	882,437.90	1,221,764.08	1,816,177.95	-27.77	-51.41
Fuels measured by liquid (kg CO ₂ e)	216,117.54	302,302.20	454,448.38	-28.51	-52.44
Total Kilowatt Hours (kWh)	2,631,587.90	3,288,834.08	3,308,983.95	-19.98	-20.47
Ave kWh Per Guest Night	23.99	27.53	25.20	-12.86	-4.80
Total Energy Emissions (kg CO ₂ e)	1,319,592.26	1,634,127.79	1,480,304.66	-19.25	-10.86

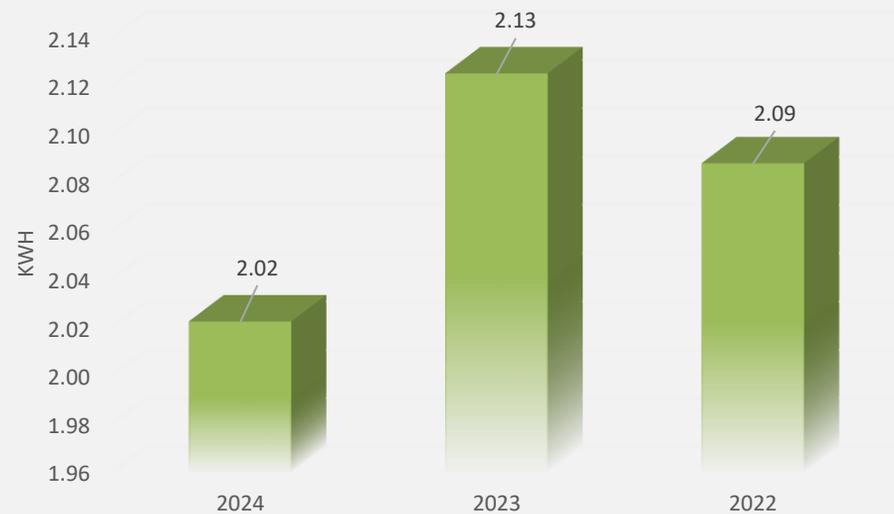
ENERGY CONSUMPTION PER GUEST NIGHT (KWH)



WASTE PRODUCTION COMPARISON

WASTE	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Total solid waste (kg)	221,922.00	253,825.00	274,181.00	-12.57	-19.06
Average solid waste (kg) per guest night	2.02	2.13	2.09	-4.83	1.78
Landfill (Kg CO ₂ e)	93,416.91	90,276.27	78,986.25	3.48	18.27
Recycled Waste Emissions (kg CO ₂ e)	1,552.38	2,338.40	3,155.37	-33.61	-50.80
Total Solid Waste emissions (Kg CO ₂ e)	94,969.29	92,614.67	82,141.62	2.54	15.62

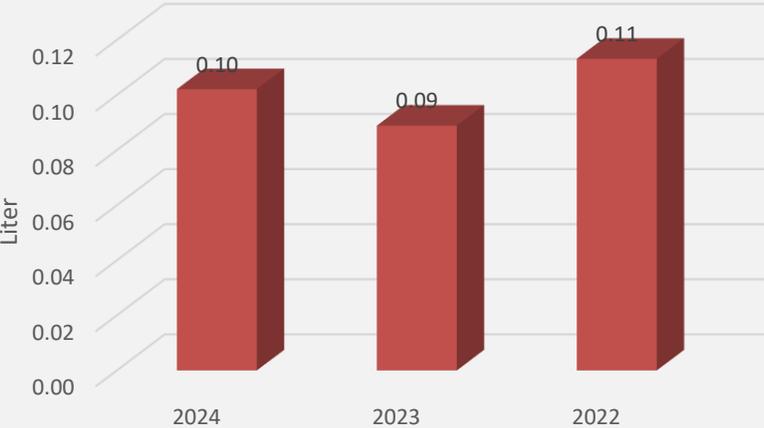
AVERAGE SOLID WASTE (KG) PER GUEST NIGHT



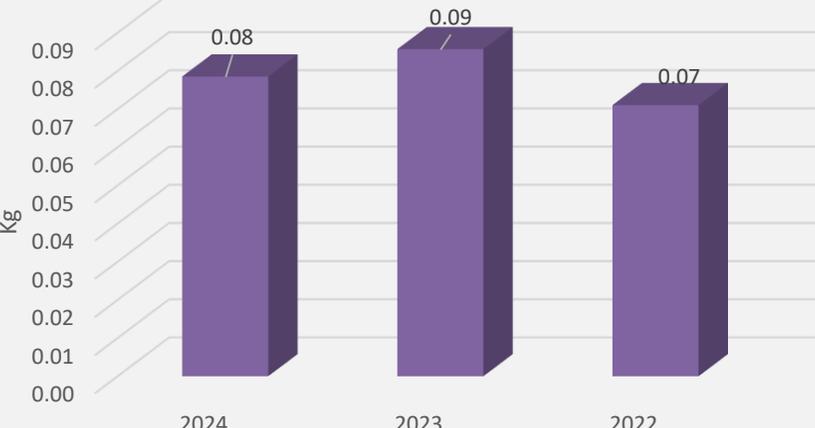
PROCUREMENT COMPARISON

Procurement	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Environmentally hazardous substances (l)	11,203.10	10,614.15	14,857.90	5.55	-24.60
Environmentally hazardous substances (kg)	8,615.25	10,232.87	9,326.85	-15.81	-7.63
Environmentally hazardous substances (l) per guest night	0.10	0.09	0.11	14.89	-9.76
Environmentally hazardous substances (kg) per guest night	0.08	0.09	0.07	-8.36	10.54
Single Use Plastics (No. of items)	659,805.00	925,151.00	846,771.00	-28.68	-22.08
Single Use Plastics (No. of items) per guest night	6.01	7.75	6.45	-22.37	-6.75
Total Meat (kg)	50,560.50	49,682.32	56,374.52	1.77	-10.31
Total Dairy (l)	29,804.74	31,263.47	41,558.42	-4.67	-28.28
Total Dairy (kg)	28,802.45	30,096.68	27,389.60	-4.30	5.16
Total Fish (kg)	9,356.11	10,170.71	12,399.38	-8.01	-24.54

Env. hazardous substances (l) per guest night



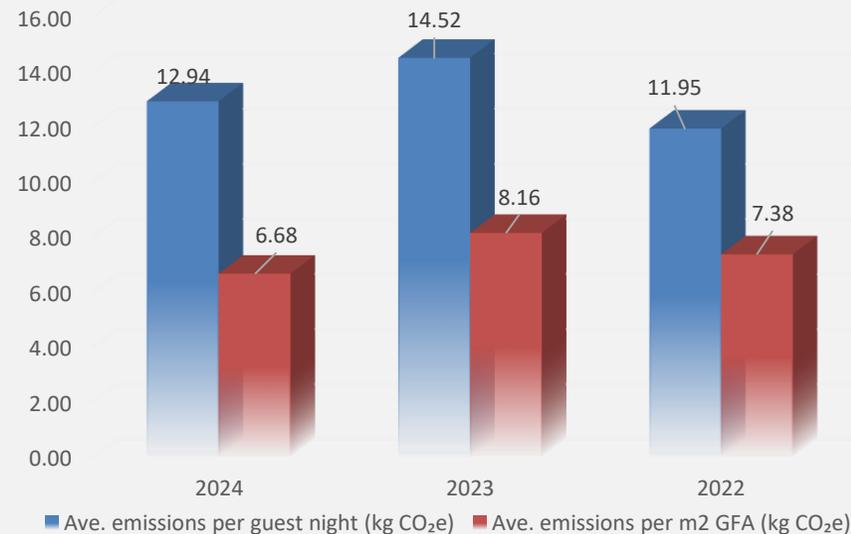
Env. hazardous substances (Kg) per guest night



TOTAL EMISSIONS COMPARISON

Emissions (kg CO ₂ e)	2024	2023	2022	% change from last year 2024 vs 2023	% change from benchmark year 2024 vs 2022
Total Emissions (kg CO₂e)	1,419,760.91	1,733,632.82	1,569,027.75	-18.10	-9.51
Ave. emissions per guest night (kg CO₂e)	12.94	14.52	11.95	-10.88	8.28
Ave. emissions per m2 GFA (kg CO₂e)	6.68	8.16	7.38	-18.14	-0.11
Fuels measured by weight (kg CO₂e)	0.00	0.00	0.00	0.00	0.00
Fuels measured by liquid (kg CO₂e)	882,437.90	1,221,764.08	1,816,177.95	-27.77	-51.41
Mains Electricity (kg CO₂e)	1,103,474.73	1,331,825.59	1,025,856.28	-17.15	7.57
Total Water Emissions (kg CO₂e)	5,199.35	6,890.36	6,581.48	-24.54	-21.00
Total Solid Waste emissions (Kg CO₂e)	94,969.29	92,614.67	82,141.62	2.54	15.62
Recycled Waste Emissions (kg CO₂e)	1552.38	2338.4	3155.37	-33.61	-50.80

TOTAL EMISSIONS COMPARISON PER GUEST NIGHT



Objectives and Outcome for 2025

PERFORMANCE ANALYSIS

#	WHAT WAS THE OBJECTIVE?	Actual Change	OUTCOME
1	Reduce our electricity consumption by 6%	-15%	Achieved
2	Reduce our fuel oil consumption by 0.5%	-28%	Achieved
3	Reduce our greenhouse gas emissions from energy by 5%	-19%	Achieved
4	Reduce our greenhouse gas emissions from LPG by 0.5%	-29%	Achieved
5	Reduce our greenhouse gas emissions from waste by 5%	2.5%	Not Achieved
6	Reduce our single-use plastic purchasing by 40%	-29%	Partially Achieved
7	Reduce our mains water consumption by 3%	-25%	Achieved
8	Increase of recyclable solid waste quantities by 5%	-34%	Achieved
9	Reduce our total emissions kg CO ₂ e by 10%	-18%	Achieved
10	Engage in more community activities	<ul style="list-style-type: none"> • Arranged cleaning around the hotel grounds and beaches • Created Cyprus breakfast corner. • Added more routes to our hotels Shuttle bus to promote more sightseeing of the local community 	Achieved

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS

#	GOAL	STATUS
1	Reduce our electricity consumption by 6%	<ul style="list-style-type: none"> We took the necessary actions and have achieved the reduction set for our electricity consumption. Along with more frequent regarding energy use, we have purchased more energy-efficient appliances and minimised their operating time. We commit to continue the activities that led to the success of our objective.
2	Reduce our fuel oil & LPG consumption by 0.5%	<ul style="list-style-type: none"> We took the necessary actions and have achieved the reduction set for our consumption of both LPG and diesel. Frequent inspection of gas leaks and the correct operation of our equipment have helped us to achieve our goal. We commit to continue the activities that led to the success of our objective
3	Reduce our greenhouse gas emissions from energy by 5%	<ul style="list-style-type: none"> We took the necessary actions and have achieved the reduction set for our greenhouse gas emissions from energy. Additionally to the actions taken regarding the reduction of electricity and fuel consumption, we purchased and installed solar panels which furthered offset our carbon footprint
4	Reduce our greenhouse gas emissions from LPG by 0.5%	<ul style="list-style-type: none"> The reduction achieved of our greenhouse gas emissions from LPG is directly related to the reduction of the fould consumption explained above. set for our energy consumption.
5	Reduce our greenhouse gas emissions from waste by 5%	<ul style="list-style-type: none"> We have not achieved a reduction in our greenhouse gas emissions from waste. Even though, we greatly reduced our recycled waste and hence its corresponding emissions, renovations that started to take place near the end of the year resulted in more than expected landfill waste. We will re-analyze our targets and make a plan to take actions and set new measures to achieve a reduction in 2026.

Objectives and Outcome for 2025

PROGRESS TOWARDS ACHIEVING GOALS

#	GOAL	STATUS
6	Reduce our single-use plastic purchasing by 40%	<ul style="list-style-type: none"> We have made a big step towards our goal with a reduction in single-use plastic purchasing. We will continue to take actions and set new measures to achieve the reduction set for 2026.
7	Reduce our mains water consumption by 3%	<ul style="list-style-type: none"> We took the necessary actions and have achieved the reduction set for our water consumption. The installation of water flow restrictors, the towel reuse program, a better irrigation plan and better staff training have all contributed to our goal. We commit to continue the activities that led to the success of our objective.
8	Reduce our total emissions kg CO ₂ e by 10%	<ul style="list-style-type: none"> All the above actions describes have resulted in achieving our goal of reducing our total CO2 emissions.
9	Engage in more community activities	<ul style="list-style-type: none"> We organised beach clean-ups engaging our guests and staff. We also participated in the “Cyprus Breakfast Kalimera” project supported by the Deputy Ministry of Tourism and Travel foundation of the UK. Moreover, we donated pillows to Paphos General Hospital and meals to different companies/ organizations

LOUIS imperial beach

ENVIRONMENTAL GOALS

The Louis Imperial Beach has set the following reduction/savings targets :

- **Reduction of electricity consumption by 2%**
- **Reduction of greenhouse gas emissions from fuels by 0.5%**
- **Reduction of greenhouse gas emissions from energy by 2%.**
- **Reduction of greenhouse gas emissions from waste by 5%.**
- **Reduction of single-use plastic purchasing by 20%.**
- **Reduction of mains water consumption by 3%**
- **Reduction of our total emissions kg CO₂e by 10%**

It is everyone's responsibility to achieve and further improve the above targets!

We invite all our Stakeholders for their support to assist us to achieve our sustainability goals.

SOCIAL RESPONSIBILITY & COMMUNITY



1) ENGAGEMENT: Supporting local and international organizations

ENGAGEMENT

- Cyprus Sustainability Tourism Initiative:
Project 'Keep our Sand and Sea Plastic Free - Destination Zero Plastic in Cyprus'
- CSTI CYB: Cyprus Breakfast
The "Cyprus Breakfast, Kalimera" is a project supported by the Deputy Ministry of Tourism and the Travel Foundation of the UK

- Supporting ONE DREAM ONE WISH ASSOCIATION
The Cyprus Association 'One Dream One Wish' is dedicated to cancer afflicted children, with leukemia and other blood diseases
- Member of CSTI: Cyprus Sustainability Tourism Initiative.

- Member of CYMEPA (Cyprus Marine Environment Protection Association)
- TUI Sustainability plan reduction of plastic - Travelife

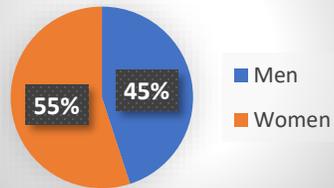


2) EMPLOYEES: Employee involvement and equality

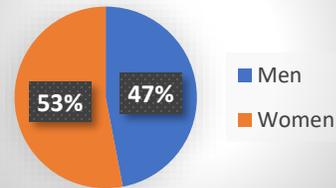
EMPLOYEES

YEAR	FEMALES	MALES	LOCALS
2023	55%	45 %	45%
2024	53%	47%	47%
2025	50%	50%	41%

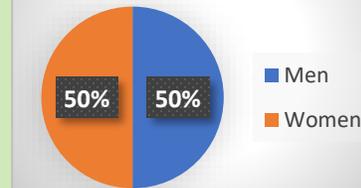
2023



2024



2025



3) ATTAINMENT: Supporting local businesses

ATTAINMENT

- 90% of local supplies
- 10% local supplies hotel operations
- Most of our suppliers are qualified with Quality and Environmental Certifications

4) COMMUNITY ACTIVITIES: Outdoor and Indoor hotel activities

COMMUNITY ACTIVITIES

- Blood Donation
- Cleaning of the beach area in front of the hotel
- Organize party for staff and associates



4) COMMUNITY ACTIVITIES: Outdoor and Indoor hotel activities

COMMUNITY ACTIVITIES

- Donate pillows to Paphos General Hospital
- Donate Meals to Different companies/ organizations
- Different themes local community (once a week we have Cyprus Night Buffet and Cypriot dancing show)

LOUIS imperial beach
Member of **LOUIS HOTELS** Premium COLLECTION

L.I.B. 4/2023
15 Νοεμβρίου 2023

ΕΤΗΣΙΑ ΧΟΡΟΣΠΕΡΙΔΑ
ΔΕΟΚ

Αξιότιμοι κύριοι

Το ξενοδοχείο Louis Imperial Beach στην Πάφο σας προσφέρει δωρεάν δεϊτίνο για 2 (δύο) άτομα στο κεντρικό εστιατόριο «AMOROSA» του ξενοδοχείου μας.

Η προσφορά αυτή ισχύει από 15/03/2024 μέχρι 30/11/2024 εξαιρουμένων Δημόσιων Αργιών.

Παρακαλώ όπως κάνετε κράτηση στο εστιατόριο δύο μέρες πριν από το δεϊτίνο στο τηλέφωνο 00357 26 965 415 και παρουσιάσετε την επιστολή αυτή στον υπεύθυνο του εστιατορίου κατά την άφιξη σας.

Με εκτίμηση
Louis HOTELS PUBLIC Co LTD
(IMPERIAL HOTEL)

Χριστάκης Παρασκευά
Γενικός Διευθυντής
Louis Imperial Beach

Όνοματεπώνυμο: _____
Ημερομηνία δεϊτίνου: _____
Διεύθυνση: _____
Ηλεκτρονική Διεύθυνση: _____
Αριθμός Τηλεφώνου: _____

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Donate Meals



Donate pillows to Paphos General Hospital

SEMINARS / IN-HOUSE TRAININGS

A/A	DPT	TRAINING	STAFF No	DURATION	TOTAL HRS
2	FRONT OFFICE	Environmental Issues	6	4 hours	24
3	BAR	Environmental Issues	13	4 hours	62
4	HOUSEKEEPING	Environmental Issues	14	4 hours	56
5	RESTAURANT	Environmental Issues	18	4 hours	72
6	KITCHEN	Environmental Issues	19	4 hours	76
9	MAINTENANCE	Environmental Issues	10	4 hours	40
10	ACCOUNTS & STORE	Environmental Issues	7	4 hours	28
Total 358 hours					

CERTIFICATIONS & AWARDS

- EN ISO 9001:2015
- EN ISO 22000:2018
- Travelife Gold Certification.
- Green Key 2023, 2024, 2025
- Top 10% at Trip Advisor's Traveller's Choice Awards





THANK YOU!

LOUIS imperial beach

Christakis Paraskeva

Approved by: **Christakis Paraskeva**
General Manager